

2025

RISK MANAGEMENT & PATIENT SAFETY EDUCATION

The services presented in this booklet are provided at no cost to LAMMICO insureds.



ACCREDITATION WITH COMMENDATION & DISTINCTION



LAMMICO/Medical Interactive is accredited by the Accreditation Council for Continuing Medical Education (ACCME®) and has been awarded Accreditation with Commendation for 6 years to provide continuing medical education (CME) for physicians.



LAMMICO/Medical Interactive is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

LIVE WEBINARS

LAMMICO insureds may receive one (1) Risk Management Premium Discount Credit. Registration is required.



PHYSICIAN PROVIDER EDUCATION

LAMMICO/Medical Interactive designates each of these live internet activities for a maximum of one (1) AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in an activity. LAMMICO/Medical Interactive designates each of these live internet activities for 1.0 contact hour(s). If state license numbers are provided, credits will be submitted to CE Broker.

EMERGING CYBER TRENDS AND EXPOSURES: HOW CAN YOU PROTECT YOUR PRACTICE?



Speaker:

Melvin Osswald, *Vice President of Programs Underwriting; Tokio Marine*

🕒 Thursday, April 3, noon

NAVIGATING AI RISKS AND CLAIMS IN HEALTHCARE



Speaker:

Benjamin J. Biller, *J.D., Vice President of Claims; LAMMICO*

🕒 Thursday, May 1, noon

🕒 Thursday, October 2, noon

UNDERSTANDING CYBER THREATS AND STAYING CYBER SMART



Speaker:

Melvin Osswald, *Vice President of Programs Underwriting; Tokio Marine*

🕒 Thursday, September 4, noon



LONG-TERM CARE

FRONTLINE FOCUS ON EMERGENCY PREPAREDNESS AND COMPLIANCE IN LTC FACILITIES



Speaker:

Stan Szytek, *President; Fire and Life Safety, Inc.*

🕒 Thursday, February 6, noon

ENVIRONMENTAL RISK MITIGATION FOR LTC



Speaker:

Emily Jones, *MHA, BSN, RN, NFA, LTC Facility Specialist; LAMMICO*

🕒 Wednesday, May 14, noon

AGGRESSION MANAGEMENT IN LTC FACILITIES



Speaker:

Dan Wilder, *Vice President; Sorensen, Wilder & Associates*

🕒 Thursday, September 25, noon

RISK MANAGEMENT BASICS FOR LTC: USING DATA TO CONDUCT EFFECTIVE MEETINGS



Speaker:

Emily Jones, *MHA, BSN, RN, NFA, LTC Facility Specialist; LAMMICO*

🕒 Wednesday, November 19, noon



HOSPITALS/ AMBULATORY SURGERY CENTERS

AGGRESSION MANAGEMENT IN HOSPITALS AND ASCs



Speaker:

Dan Wilder, *Vice President; Sorensen, Wilder & Associates*

🕒 Thursday, April 17, noon



MEDICAL OFFICE STAFF

HR UPDATE 2025

Speaker:

Ed Harold, *Regional Managing Partner; Fisher Phillips*

🕒 Thursday, February 20, noon

LEGEND



CME/CNE credit may apply



CME/CNE/NAB credit may apply

CME/CNE DISCLOSURE POLICY

LAMMICO/Medical Interactive requires planners, speakers, faculty and all those who influence the content of a CME/CNE activity to disclose any financial relationships they have with ineligible companies that are relevant to the activity. The disclosures shall be reviewed for any conflict of interest and

subject to a mechanism to identify and resolve all conflicts of interest. A disclosure statement of relevant financial relationships will be made to the audience in the handouts prior to the activity.

CYBERSECURITY



In partnership with cyber risk experts, Tokio Marine HCC – Cyber & Professional Lines Group, LAMMICO offers policyholders TMHCC CyberNET®, an advanced cyber risk management resource center. Log in as a Member at lammico.com/login to access the TMHCC CyberNET® portal.

TMHCC CyberNET® provides access to continually updated information, resources and on-demand advice. This exclusive, complimentary access to TMHCC CyberNET® can help you and your practice mitigate — or even prevent — damages resulting from a data breach, ransomware or email fraud.

TOPICS AND RESOURCES AVAILABLE ON TMHCC CYBERNET® INCLUDE:

- Simple steps to prevent a ransomware attack or breach of your network
- HIPAA and business associate agreement information and sample policies
- Creating, testing and implementing incident response plans
- Complying with privacy and data protection laws
- Building a business continuity plan
- Ways to manage vendors who pose risks to your network
- Training courses to help you and your staff understand cyber risks

CONSULTATIONS

All consultations are confidential and provided by Pamela J. Parsons, M.D., Risk Management Consultant

PHYSICIAN LITIGATION STRESS PEER CONSULTATION

Malpractice litigation can impact all aspects of a healthcare provider's life. LAMMICO offers insureds a unique opportunity to address the situation head-on, before the strain negatively influences other aspects of your profession.

LAMMICO is committed to providing a positive and proactive culture of support for our policyholders by offering realistic strategies to cope with the anger, fear and frustration of the litigation process. Together, we can help strengthen physician/healthcare provider wellness in the face of malpractice claims.

A peer consultation discusses various ways to handle litigation stress. Through its subsidiary, Medical Interactive Community, LAMMICO also provides videos, resources and tools to prepare healthcare providers to assist in their own defense, testify in depositions, and manage the personal and professional stress of litigation.

PROVIDER WELL-BEING CONSULTATION

Stress in the healthcare setting is high. Studies across healthcare professionals show increasing stress levels, and as many as 30 to 60% of providers meet criteria for burnout. Burnout contributes to a poor quality of life for healthcare professionals who are experiencing it. In addition, stress and burnout can affect quality of care and safety of patients. This peer consultation offers strategies to reduce burnout and promote provider well-being.

REQUEST CONSULTATION(S)

To request a Physician Litigation Stress Peer Consultation or Provider Well-being Consultation for an individual or a group, please call LAMMICO's Risk Management and Patient Safety Department during regular business hours at 504.841.5211 or 800.452.2120.

10% RISK MANAGEMENT PREMIUM DISCOUNT OPPORTUNITY

LAMMICO insureds can earn a discount toward their premium by successfully completing designated risk management activities. The Risk Management Premium Discount credit is a 10%, per-provider discount to the basic limits portion of the LAMMICO premium applied in the insured's policy renewal year.

The credit is awarded for successful completion of two Risk Management Credits, either online or webinars. Please complete the activities at least 60 days prior to the first day of your renewal month to allow time for processing. Only risk management activities presented by LAMMICO, and those approved and designated by LAMMICO prior to attending, will be accepted for Risk Management Premium Discount purposes. To learn more, visit lammico.com/discount.

ONLINE CONTINUING MEDICAL EDUCATION (CME & CNE)

MAINTENANCE OF CERTIFICATION (MOC)

Many of our physicians fulfill their MOC requirements by completing education provided by LAMMICO. Nearly all of our applicable courses have been approved by at least one of the various participating medical specialty boards. Each online course lists the specialty boards that have approved the course in the description section on our website.

For a complete list of specialty boards, visit lammico.com/MOC.

COURSE TOPICS



Annual Staff Compliance Training



Controlled Substances



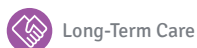
DEA/MATE Act



Diagnostic Safety



Documentation



Long-Term Care



Medical, Legal & Ethics



Medication Therapy

SPECIALTIES (PARTIAL LIST)

- Adult Primary Care (Internal Medicine and Family Practice)
- Cardiology
- Emergency Medicine
- General Surgery
- Neurosurgery
- Orthopedics
- Pediatrics
- Perinatal



Perinatal



Practice Management



Professional Interaction



Provider Burnout



Quality Improvement



Risk & Claims



TO REGISTER FOR WEBINARS AND ACCESS ONLINE EDUCATION AS A MEMBER ON LAMMICO.COM

1. If already registered as a Member, log in at lammico.com/login.
2. To register as a Member, complete the form at lammico.com/insured-registration.
3. Select "Online Education & Webinars" in the Quick Links section of your Member dashboard.

For assistance, please contact our website coordinator at 504.841.5242.

